Pain Management Access to Support a Diverse Population

"LISTEN & LEARN"

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About NCPIE

Working to promote the wise use of medicines through trusted communication for better health

- NCPIE is a nonprofit coalition of consumer, government, patient advocacy, health professional, industry and public health organizations working together to improve health & stimulate high-quality conversation between patients and their healthcare team members about the safe, appropriate use of medicines.
- NCPIE's 35 year legacy -- Raising awareness about the value of enhanced patient-HCP communication in promoting good health and medicine safe use.



NCPIE Educational Programs

- Flagship educational campaigns include <u>Talk Before You Take</u>, <u>Talk About Your Medicines Month</u> (TAYMM) each October, <u>MUST for Seniors</u>, <u>SCOUTStrong BeMedWise Award</u>, <u>Recovery Opens Doors</u>.
- TAYM Month keeps the spotlight on the role that high quality medicine communication can play in promoting better medicine use and better health outcomes.
- NCPIE New Website will launch May 2017

 New URL www.BeMedWise.org















Customization of Acetaminophen Safe Use Messaging to Multiple User Audiences









Multiple Audiences / Distinct Styles & Messaging

- College Students
- Adult Teen Influencers
- Older Adults



- NCPIE conducted series of Campus Dialogues, convening African American, Hispanic, Latino/a, American Indian/Alaska Native, Asian American and Pacific Islander young adults at traditional and community college campuses in TX, MD, KS, CA, Guam, Washington, DC.
- Much of the focus was on gaining deeper understanding of historical, familial and cultural influencers that can put young people at-risk, or, protect them from prescription and other forms of drug misuse and abuse.
- Students, staff and faculty shared short- and long-term recommendations on how to make interventions culturally relevant, what services are critical and lessons on how to better engage students.

Campus Dialogues resulted in creation of specific & broad-based, adaptable strategies ranging from how to deal with study drugs, opioids and other drugs of misuse, to exploration / implementation of campus- and culturally-based prevention strategies designed to provide alternatives to drug and/or alcohol misuse. Strategies include:

- Increasing access to culturally-based prevention, treatment and recovery services
- Training staff and faculty to communicate more effectively with students
- Incorporating prescription drug abuse prevention into existing training options
- NEXT SLIDE



- Educating young people about the risks and benefits of prescription medications, as well as "prescription medicine etiquette" (proper storage, disposal and "nosharing practices)
- Identifying /addressing stressors associated with trying to achieve academic excellence and their connection with prescription drug abuse



HBCU Campus Dialogue on Prescription Drug Abuse Prevention, Treatment & Recovery. The following institutions were invited to convene at Howard University:

- Bowie State University, Bowie, MD
- Coppin State University, Baltimore, MD
- Howard University, Washington, DC
- Morgan State University, Baltimore, MD
- Trinity University, Washington, DC
- University of the District of Columbia, Washington, DC
- University of MD Eastern Shore, Princes Anne, MD



- **HBCU Dialogue participants** identified and agreed that the following six influencers, referred to as a "cycle of influence," negatively impact students' perceptions and abilities to cope with campus life and that students' response to these influencers can lead to misuse and abuse of prescription medicines.
 - Economic incentives
 - Availability or overprescribing
 - Misinformation
 - Peer pressure
 - Transitional stress
 - Racial disparity



HBCU Dialogue participants agreed that they wanted to bring Rx drug abuse out of the shadows – creating a culture of connection, helping to ensure that a system of help was in place before crisis hits. They understood that student engagement and creating support systems, even before students enter school as freshmen, are key.

Participants identified 6 areas for change.

- 1. Identify system challenges.
- 2. Shift the viewpoint.
- 3. Articulate provocative possibilities what would change look like in five years or ten 10 years?
- 4. Identify strategies to get there.
- 5. Create prototypes at the micro level.
- 6. Exploit conditions to "viralize" change.



HBCU Dialogue participants also identified 6 actions or Prototypes for Change that campuses can immediately integrate and/or do over time that relate to:

- 1. Norms
- 2. Institutional Bias
- 3. Transitional Stress
- 4. Availability or Over-prescribing
- 5. Lack of Resources
- 6. Social Media



(from Haskell Indian Nation University)

- Staff, faculty & students recommended immediate and "near future" (within next 3-5 years) strategies. Immediate recommendations focused on providing more & extended services.
 Near future recommendations required university administration buy-in, as well as a commitment to policy, financial and programmatic changes.
- **Immediate** -- Continue to support / incorporate NA/AN traditions into campus activities, and address barriers that get in the way of students practicing their traditions. Culturally-specific activities include:
- Growing and working in the gardens
- Cooking classes
- "Sweats," Saturday Night Sweat Lodges in particular
- Drumming, dancing and singing
- Weekly reindeer-style Pow Wows



(from Haskell Indian Nation University)

Near Future

- Through the business department, have the students create and run a coffee shop, juice bar, other business(es). Obtain support from local businesses and U.S. Department of Labor's American Job Center.
- Find and engage Haskell alumni into student lives, showing students that they can
 go to college and be successful.

 Key Influencers
- Integrate behavioral health in the Indian Health Service clinic, and engage IHS
 pharmacy staff to teach classes on drug abuse education.

What Student, Faculty & Staff said about the "Listen & Learn" HBCU Campus Dialogue (one word responses):

Optimistic Inspired Hopeful Positive Enlightened

Informative Eye-opening Empowered Refreshing Change-Agents

Encouraged Expansion Transformative Motivated Wow

Re-invention Possibilities Grateful Light Switch Innovative

Practical Provocative Change



Some Listen & Learn Take-Aways Pain Management Access to Support a Diverse Population

- Considerations to help support safe and appropriate medicine use are unique & distinct across diverse collegiate young adult student populations of color as are perceptions and attitudes, all of which is influenced by history, family and culture.
- One policy, program or message not likely to fit all.
- We don't know what we don't know. We think we know or we <u>surmise</u> that we know.

surmise – verb; suppose that something is true without having evidence to confirm it. synonyms: guess, conjecture, suspect, deduce, infer, conclude, theorize, speculate or divine.

Want to really know --- Listen & Learn.

